

Wellness Incentive Updates

Decisions have been made concerning your eligibility for Montgomery County Wellness Incentives. You may check your incentive eligibility status beginning September 19, 2011 by logging on to www.mcbenefits.org and reviewing your benefits summary.

In an effort to ensure that all incentive eligible employees have the opportunity to fully participate in the Benefits Incentive Program, we are providing a Wellness Incentive Appeal Process for employees to submit an appeal if you believe your incentives were not properly awarded.

What You Need to Know

- You may file an Appeal between September 19, 2011 and October 31, 2011.
- All Appeal information will remain confidential.
- Timing of the final decision will vary based on the complexity of the issue.
- A written decision will be sent to you.
- All Appeal decisions are FINAL.

What You Need to Do

- Go to www.McBenefits.org
- Click on **Update or Review My Information**
- **User id:** First initial, last name and last 4 of Social Security Number.
- **Password:** Benefits (if first time) if not first time use your established password.
- Once logged in, click **My INFO**.
- Click **Benefits**.
- Click **My File Cabinet** (This is where you will find a confirmation showing that you completed 1 or 2 incentives).
- If the incentive eligibility does not look correct, you can download an Appeal Form on McBenefits.org.
- Complete the Appeal form in full and attach all documentation to support the reason for the Appeal.
- Submit Appeal Form and supporting documentation via fax to # 225-6496.

Resources

- **www.mcbenefits.org** – to check incentive eligibility status
- Benergy @ **(800) 816-6671** for help in navigating the benefits system
- Healthways @ **(877) 773-5669** to verify which incentives were completed
- Human Resources Department (225-4018)

